

## CALLING 911

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- Immediate way of reaching law, emergency and medical assistance
- Details from both you and the dispatcher can be received quickly and without delay

## TEXTING 911

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- Allows you to request help when calling isn't an option.
- Helps those with disabilities or who are hearing impaired

### **But please beware:**

- We cannot track your location
- Receipt of the text message can be delayed by your provider or received out of order possibly delaying our ability to get help to you
- Text messages can bounce back if your phone carrier hasn't enabled the ability to Text-to-911 for their customers.
- Currently the following carriers support Text to 911 in Weld:

AT&T	T-Mobile
Sprint	Verizon

## DON'T TEXT AND DRIVE!

## PARTICIPATING AGENCIES

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### FIRE DEPARTMENTS

Ault-Pierce; Briggsdale; Eaton; Evans; Frederick-Firestone; Fort Lupton; Front Range Fire Department (Johnstown/Milliken); Galeton; Greeley; Hudson; LaSalle; Mountain View; New Raymer; Nunn; Pawnee; Platte Valley Fire Protection (Kersey); Platteville-Gilcrest; Southeast Weld; Windsor-Severance

### LAW ENFORCEMENT AGENCIES

Ault; Dacono; Eaton; Evans; Frederick; Firestone; Fort Lupton; Garden City; Greeley; Hudson; Johnstown; Kersey; LaSalle; Lochbuie; Milliken; Mead; Nunn; Platteville-Gilcrest; UNC; Weld County Sheriff's Office; Windsor Police

*The Erie Police Department is not one of our customers/users, however text-to-911 service will be available to Erie residents whose addresses are in Weld County.*

### EMERGENCY SERVICE AGENCIES

Banner Paramedic Service  
Frederick-Firestone Ambulance Service  
Mountain View Ambulance Service  
Southeast Weld Ambulance Service  
University of Colorado Health Ambulance Service



Learn more at [www.weldgov.com](http://www.weldgov.com)

# WELD COUNTY TEXT-TO-911

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Your guide to how, when  
and where to use it.



# IF SILENCE MEANS SAFETY, OR IF SPEAKING ISN'T POSSIBLE

## TEXT-TO-911



Weld County Public Safety Communications is now proud to support Text-to-911 services. Text-to-911 offers an alternative way of contacting 911 in an emergency, but please note it is intended to be used only when calling isn't the safest form of communication or is not an option. **Remember: Call if You Can, Text if You Can't.**

Weld County Public Safety Communications has worked hard to make sure Text-to-911 services are available to residents and visitors of Weld County. Like any service, however, it is important to know how the service works, what its limitations are, and what to expect if you should need the service.

Please take a few moments to review our graphic and better familiarize yourself with Text-to-911 so that if you need to use it, you know how to use it effectively.

\*Texting is not the most reliable way to communicate, especially in an emergency. Text messages can be delayed by your service provider, received out of order and may not be available if you're roaming. If you are texting because of safety concerns, make sure your phone is on silent.

**BE CLEAR.**

**BE CONCISE.**

**BE CAUTIOUS.**